

Subject RE: Mobile 'not spots' Rhiew Valley Manafon Powys
From Jackman, Alex <Alex.Jackman@ee.co.uk>
To clerk@manafoncommunitycouncil.co.uk
<clerk@manafoncommunitycouncil.co.uk>
Date 31/01/2017 12:06



- Rural Coverage Briefing Pack v4.1.pdf (964 KB)

Hi Lorraine,

Please accept my apologies for not replying to the community council sooner but for some reason the original email didn't get through.

The Home Office is replying separately to you on the matter but in short, the area of Manafon falls under the Extended Area Services part of the ESMCP. That is to say, it is Home Office responsibility to locate, fund and build a suitable site to provide coverage to the Emergency Services in the area. Whether EE can use EAS sites for commercial coverage is yet to be agreed and will depend on the type of backhaul available at the site. As this site has not yet been determined, I cannot offer you any guarantees at this time.

By around September this year, we will have updated all EE sites in the area with commercially available 4G, although that doesn't quite reach the Manafon community. In cases like this in other parts of the country, sometimes the coverage issue can be resolved through a small cells project. We would have to do some survey work later in the year and even if the solution did work for Manafon, it would likely not be in place until 2018. I've attached some more information for your interest.

I suggest we see where the Home Office land on use of a site in the area for ESMCP and if thereafter EE can – and is able – to provide commercial services. If not, then we will see if a small cell solution is a better option for the community.

I'm sorry I can't provide anything more concrete at this stage.

Kind regards

Alex

Alex Jackman

Senior Public Affairs Manager, EE
BT Group Corporate Affairs



4G IN MORE PLACES
THAN ANY OTHER UK
NETWORK, AND STILL
THE FASTEST.



From: Clerk & RFO Manafon Community Council [mailto:clerk@manafoncommunitycouncil.co.uk]

Sent: 25 January 2017 18:25

To: Jackman, Alex

Subject: RE: Mobile 'not spots' Rhiew Valley Manafon Powys

Importance: High

Hi Alex, see attached, original message to you with attachments, I did not get a bounce back on the original mail so maybe best to confirm receipt of this one please

Kind Regards
Lorraine

On 25/01/2017 10:59, Jackman, Alex wrote:

Hi Lorraine,

I'm afraid your first email didn't arrive with me so I haven't seen this before. Could I ask that you resend it please with the attachment to the Home Office and I will come back to you.

Kind regards,
Alex

Alex Jackman

Senior Public Affairs Manager, EE
BT Group Corporate Affairs

50_percent_faster_email_sig

From: Clerk & RFO Manafon Community Council [<mailto:clerk@manafoncommunitycouncil.co.uk>]

Sent: 25 January 2017 08:30

To: Jackman, Alex

Subject: Re: Mobile 'not spots' Rhiew Valley Manafon Powys

Importance: High

Good morning.

It is disappointing not to have received a reply to our original email of the 1st January, we have a council meeting 1st February and would be obliged if you could respond before then so council can be advised of progress.

Kind Regards
Lorraine Stanton
Clerk & Responsible Finance Officer Manafon Community Council
Tel no: 01686 651112
Email: clerk@manafoncommunitycouncil.co.uk
Website: www.manafoncommunitycouncil.co.uk

On 01/01/2017 16:39, Clerk & RFO Manafon Community Council wrote:

We have had a number of meetings and discussions with Russell George and Alex Williams of the Welsh Assembly and we were advised that you may be able to offer some support in our quest to alleviate the lack of mobile coverage in our area.

We understand that the Emergency Services network will be run by EE so it was suggested to us that we communicate with you (as EE's Public Affairs Manager) on this subject and to express our interest for the existing mast to be adopted/adapted for use by the civilian network if this is possible, please see attached communication to the Home Office on this subject.

We look forward to hearing from you at your earliest convenience

Kind Regards
Lorraine Stanton
Clerk & Responsible Finance Officer Manafon Community Council

Tel no: 01686 651112

Email: clerk@manafoncommunitycouncil.co.uk

Website: www.manafoncommunitycouncil.co.uk

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