



**Cyfoeth
Naturiol
Cymru
Natural
Resources
Wales**

Report **It!**

03000 65 3000 (24-hour service)

What we deal with

- Damage or danger to the natural environment.
- Pollution of water or land.
- Poaching or illegal fishing.
- Suspected illegal tree felling.
- Fish in distress or dead fish.
- Suspected tree disease.
- Wildlife crime that has already been committed (current incidents should be reported to the police via the non emergency number, 101).
- Destruction of bat roosts.
- Blocked main watercourses, or other blockages that might pose a risk of flooding.
- Illegal dumping of hazardous waste or large amounts of industrial waste.
- Incidents involving odour and noise at sites regulated by Natural Resources Wales, such as landfill sites, transfer stations etc.
- Burning of commercial, industrial or hazardous waste, such as asbestos, without a licence.
- Illegal abstraction from watercourses or alterations to watercourses made without our consent.
- Unusual drops in river flow.
- Collapsed or badly damaged river or canal banks.
- Damage to Sites of Special Scientific Interest.
- Illegal waste sites and unlicensed waste carriers.

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naturalresources.wales/reportit



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What we DON'T deal with

- Gas leaks.
- Burst water mains.
- Discolouration or abnormalities in odour or taste of drinking water.
- Flooding from burst domestic pipes or overflow from highway drains.
- Fly-tipping of household rubbish or small amounts of commercial waste.
- Odours from domestic or small commercial premises.
- Burning of domestic or garden waste
- domestic infestations.
- Smoke emissions from vehicles.
- Road maintenance.
- Interruption of electricity or water supplies.
- Blocked domestic drains and sewers
- dead animals.
- Domestic noise nuisance.

If you see any of these incidents, contact your local authority or utility company.

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