

Subject FW: New refuse and recycling collection search facility

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Dear Clerk

Just a quick update to inform you of developments within waste:

A new refuse and recycling collection search facility has been launched on the council website which enables residents to enter their postcode, select their address and then be provided with a list of future refuse and recycling collection dates.

This new search facility can be found on the 'Bin Collection' page at the following address:

<http://www.powys.gov.uk/en/bins-rubbish-recycling/bin-collection-day/>

Residents can use this facility to check and make a note of their future waste collection dates. Every effort has been made to ensure that the information is accurate as possible, however with the introduction of a new system on this scale, we anticipate some initial teething problems.

Discrepancies may arise due to issues with post codes any anomalies in the information provided should be reported on the feedback form found at the bottom of the search page: <http://www.powys.gov.uk/en/bins-rubbish-recycling/bin-collection-day/bin-day-search-problems/>. This is extremely important to ensure that the search information is kept up to date and as accurate as possible.

This extremely useful tool will also enable the large number of queries received from residents regarding their collection day/week to be dealt with efficiently and effectively.

We'd be grateful if you could please pass this information onto your colleagues as soon as possible.

Waste & Recycling Services

0845 602 7035

Waste.awareness@powys.gov.uk

Kind regards

Mel

Melanie Amor

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Mae'r e bost hwn ac unrhyw atodiad iddo yn gyfrinachol ac fe'i bwriedir ar gyfer y sawl a enwir arno yn unig. Gall gynnwys gwybodaeth freintiedig. Os yw wedi eich cyrraedd trwy gamgymeriad ni ellwch ei gopio, ei ddosbarthu na'i ddangos i unrhyw un arall a dylech gysylltu gyda Cyngor Sir Powys ar unwaith. Mae unrhyw gynnwys nad yw'n ymwneud gyda busnes swyddogol Cyngor Sir Powys yn bersonol i'r awdur ac nid yw'n awdurdodedig gan y Cyngor.